CERS NEXTGEN

UNIFYING THE PROGRAM WITH THE PLATFORM

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Senior Environmental Scientist,
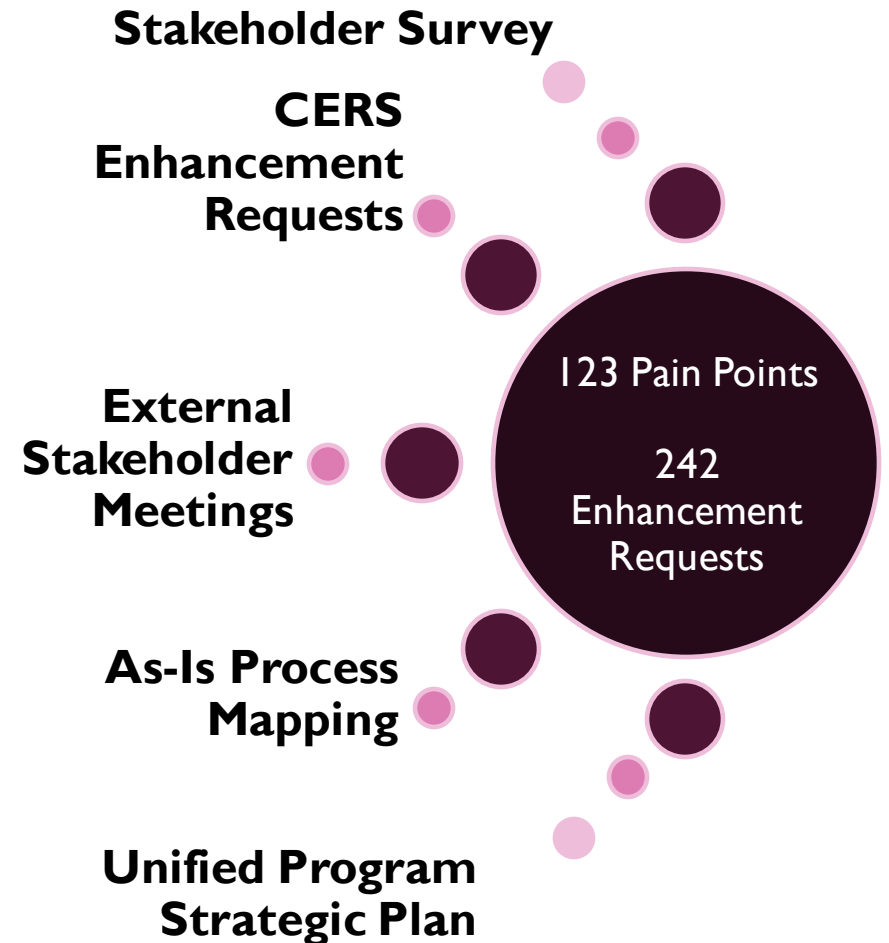CalEPA
Session TU-L2 2/27/2024

CALIFORNIA CUPA FORUM

AGENDA

- **Project Overview**
- **Project Phases**
- **Project Timeline**
- **Key Changes**
- **Questions**

ISSUES

- Data accuracy

- Reporting capabilities

- Inability to track abandoned sites

- Outdated customized solution

- Inability to adapt to changing regulations

Stakeholder Survey

CERS Enhancement Requests

External Stakeholder Meetings

123 Pain Points

242 Enhancement Requests

As-Is Process Mapping

Unified Program Strategic Plan

CERS NEXTGEN OVERVIEW

CERS California Environmental Reporting System

CERS NextGen will replace the current system

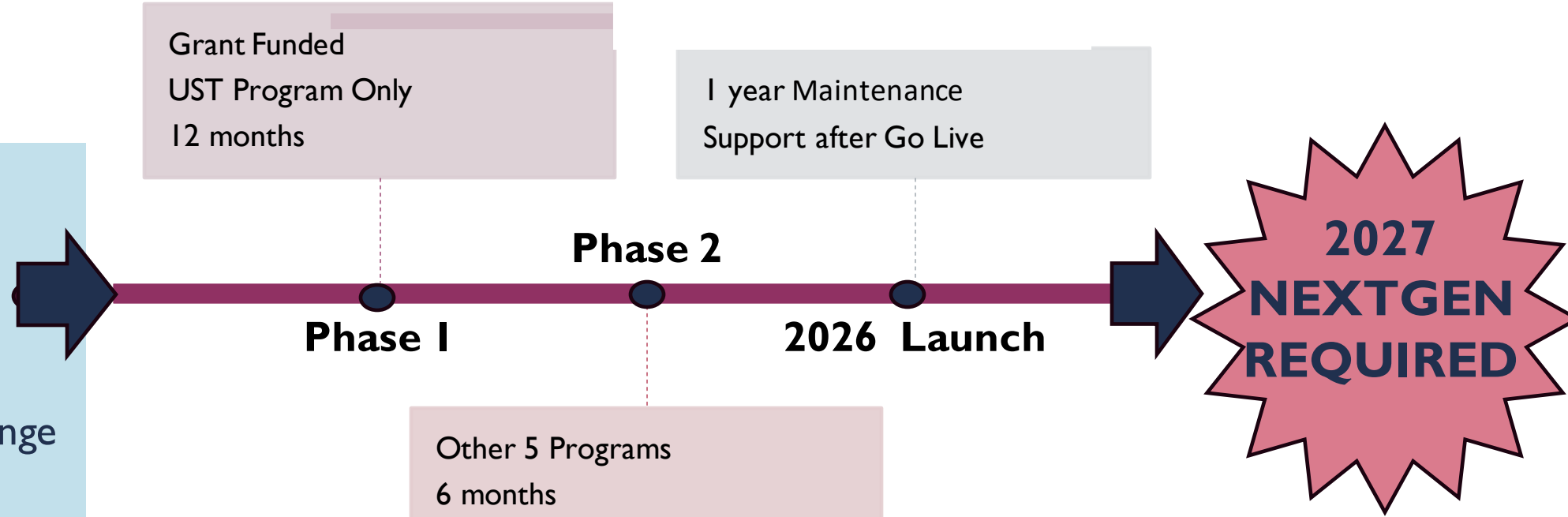Salesforce product with new user interface

Data will be migrated from the legacy system

CERS NextGen useage will be required Statewide

Onboard:
- System Integrator
- Independent Verification and Validation
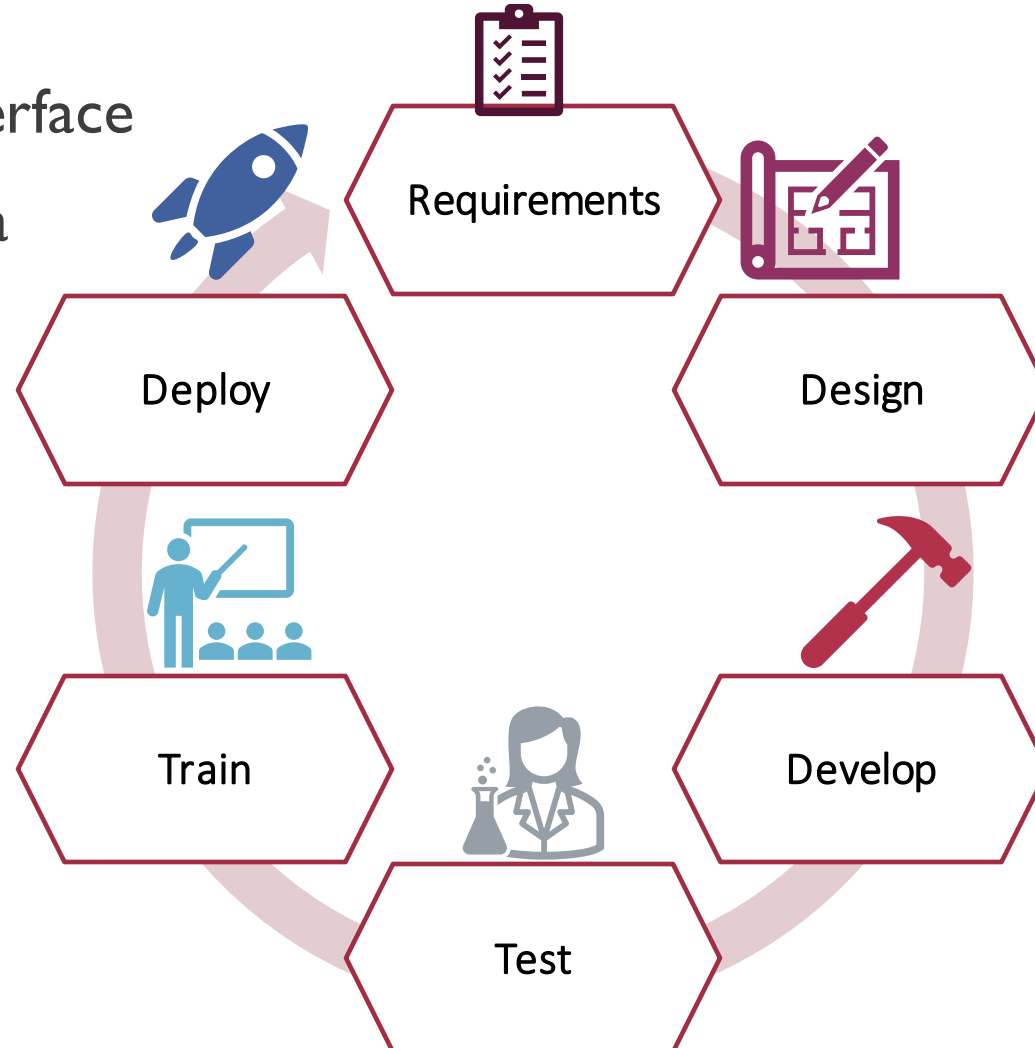- Organizational Change Management

Grant Funded
UST Program Only
12 months

1 year Maintenance
Support after Go Live

Phase 2

Phase 1

2026 Launch

Other 5 Programs
6 months

2027 NEXTGEN REQUIRED

PROJECT UPDATE

NEW FUNDING - $4.5 MILLION GRANT

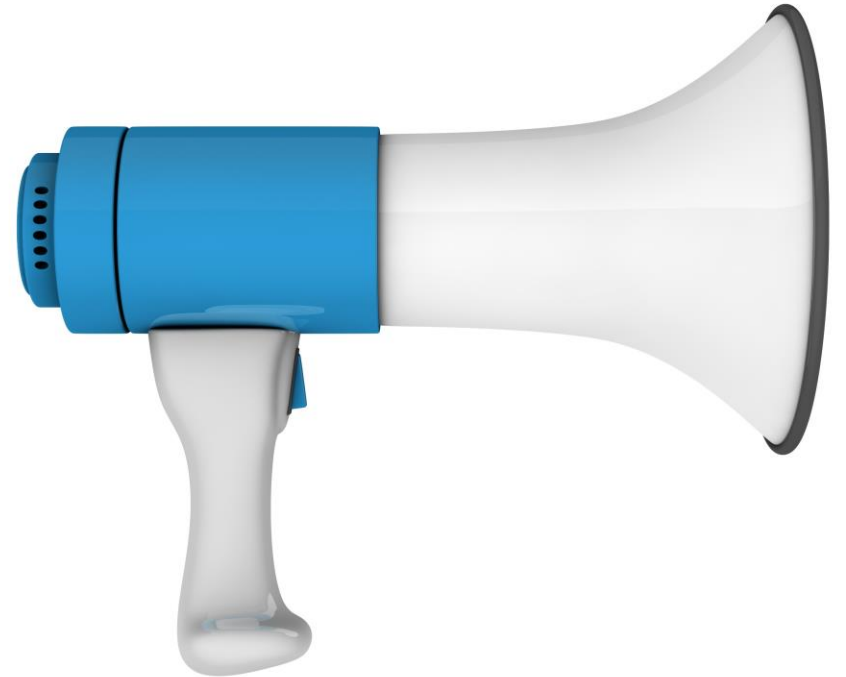GO LIVE AFTER PEAK REPORTING 2026

- Create new interface
- Migrate old data

- Ensure the System Integrator builds the right product in the right way
- Verify industry best practices are followed

ORGANIZATIONAL CHANGE MANAGEMENT

- **Responsible for planning and implementing project outreach to stakeholders**

- **Readiness assessment**

- **Facilitate outreach including:**

  - Project Schedule Updates

  - Concurrent Development Activities

  - Training

Data to be migrated

All facilities that had an inspection in the past 7 years:

7 calendar years of submissions for all programs	All compliance data for the last 7 calendar years

Facilities that have the reporting requirement for the business activities section set to applicable with no inspection in the past 7 years (new sites and HW only shells)

7 calendar years of submissions for all programs

Facilities that have no reporting requirement but have completed a submittal in the past 7 years (closed businesses)

7 calendar years of submissions for all programs

INACTIVE ACCOUNTS = SECURITY RISK*

Inactive **accounts are a security risk and need to be removed**

Accounts without a log-in in the last 3 years will be e-mailed and asked to log-in

Accounts not verified will be deleted

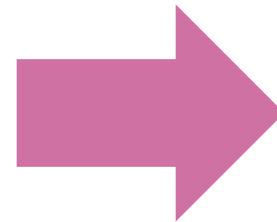*This is coming from CDT and outside CalEPA

FACILITY DEFINITION

CERS

CERS ID tied to location
New owner = Same CERS ID

NextGen

CERS ID tied to owner
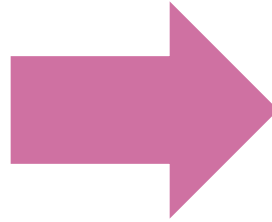AND address combination

New owner = New CERS ID

A "Facility" will be defined as an address + owner.

FACILITY PROFILE

CERS

- Business activities
- Business Owner/Operator
- UST submittal

NextGen

Contact information all within Facility Profile

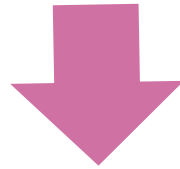**Data field mapping for pulled data to local systems will need to be updated.**
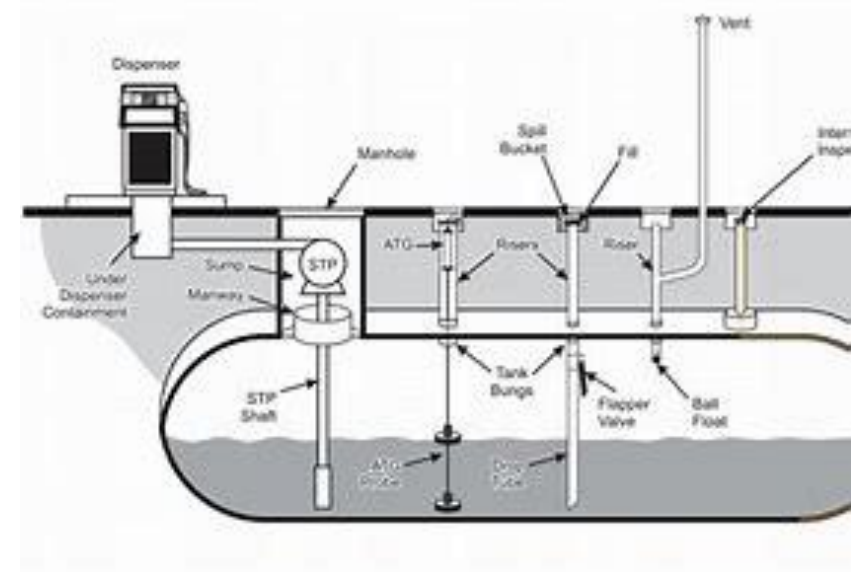
UST PROFILE

CERS

UST configuration and tank description and monitoring information is a submittal.

↓ **NextGen**

UST profile separate from submittal

UST submittal will be annual information such as financial responsibility and tank testing.

- Local systems will need to pull the tank record, not the submittal record, for permits.

- If local system wants to track UST assignment/ownership to a facility (before/after a UST transfer request), will need to pull updates from CERS NextGen.
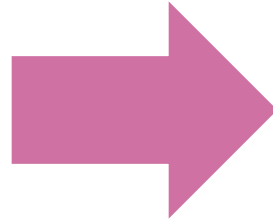
NEW INSPECTION TYPES

VIOLATION

NextGen

CERS

"Routine Inspection"
"Other Inspection"

The 'inspection type' field is being changed to list various 'Compliance Activities'.

Additional compliance activities may include various physical inspection types (Routine, Continuation, complaint), 'administrative review' and/or 'document review', and will also include NOV, NTC, AEOs, Referrals.

Regulators complete numerous tasks to assess facility compliance other than on-site inspections.
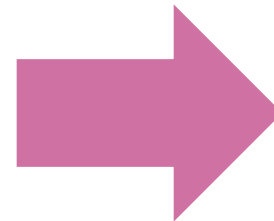
ELIMINATED EMERGENCY RESPONSE TAB

CERS

The ER tab provides required information to responders that is up-to-date.

NextGen

CBRNResponder is being implemented Statewide in support of the Hazardous Materials Business Plan program Area Plan requirement

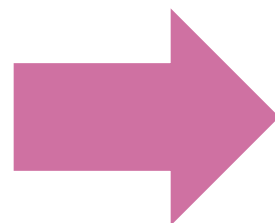**Coordinate with local response leaders to provide access to CBRNResponder.**
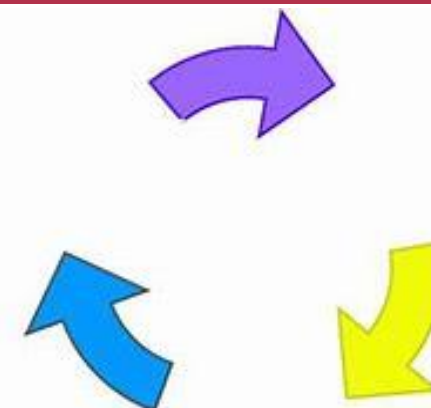
NEW SUBMITTAL EDITING PROCESS

CERS

NextGen

Any edits/updates require a new submittal

A submittal element can be electronically returned to a facility for revisions or for acceptance of minor revisions made by the regulator.
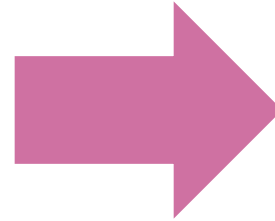
SUBMIT

Submittal process will be updated to enable a revised submittal review, update, resubmission processes.

Expected Level of Impact:
High

CERS

NextGen

RTC information is provided directly to regulator.

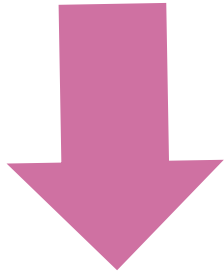RTC information **can** be provided to regulator from the business within CERS NextGen.
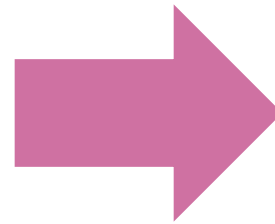
CERS

Provided to regulator outside CERS.

NextGen

Uploaded into CERS NextGen.

REQUIRED DATA FIELDS

CERS

All fields are legally required, but many data fields are not required to be filled in to make a successful submission.

Most data fields are not validated.

NextGen

Most data fields will become required to make a successful submission.

Most data fields will be validated before being accepted.

Data field mapping for pulled data to local systems will need to be updated. May require changes to local systems.
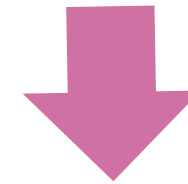
SUBMITTAL DUE DATES

CERS

CERS allows, but does not require setting a due date.

NextGen

CERS NextGen will require that a due date be set for all submittal elements.

Notifications will automatically be sent to businesses.

Regulators will need to establish due dates in CERS NextGen.

Q & A

Additional Questions can be sent to:
CERSNextGen@CalEPA.CA.GOV

Join the CERS NextGen listserv on the project website

Attend town halls starting in the Summer of 2024

https://cers.calepa.ca.gov/cersnextgen